

Accessibility Statement for www.haslemeretc.org

This accessibility statement applies to www.haslemeretc.org

Haslemere Town Council is committed to making this website accessible in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

The Website passes Google Accessibility requirements, including user text scaling, complementary colours, dyslexic friendly fonts, clear spacing, large buttons, simple site navigation.

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard, due to the non-compliances and exemptions listed below.

Third-party services

Controls in embedded Google Maps are outside our control.

PDFs and other documents

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

Feedback and contact information

If you find any problems not listed on this page or think we're not meeting accessibility requirements, see the contact information below.

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email admin@haslemere-tc.gov.uk
- call 01428 654305

We'll consider your request and get back to you in 10 working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Preparation of this accessibility statement

This statement was prepared on 31th March 2026.

This website was last tested on 30th March 2026 using a google framework checker